



LOCALITY PLANNING
ENERGY

19th May 2016

Dear Energy Consumer,

Welcome, we are the Electricity Retailer for: Riverstone.

We are writing to let you know that the Electricity Account for your site is being managed by Locality Planning Energy (LPE).

Our billing cycle occurs monthly and bills will be distributed via **Email** around the 19th of each month. We offer a range of convenient bill payment methods including Direct Debit, BPAY and PostBill Pay. All options are listed on the back of your bill. Please call the billing department on 1800 040 168 if you would like to set up a Direct Debit payment option on your account, make alternative arrangements or require further clarification at any time.

If you hold a current Pensioner Concession Card, Government Seniors Card or Gold Card, you may be eligible for the Queensland Government Electricity Rebate. For more information on your entitlements please contact us.

To avoid disruption of your Electricity:

Please contact us on 1800 040 168 to ensure you have continual supply of your Electricity.

We require you to return the attached Electricity Supply Agreement once you have contacted us, the completed form can be scanned/photographed and emailed back to billing@localityenergy.com.au

Please call us now on 1800 040 168 quoting the above Complex and your Unit Number.

We look forward to hearing from you, and servicing your energy needs.

Yours Sincerely,

Santina Smith
Billing Manager